

# Resume Example III (After Program)

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## EDUCATION

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<b>Duke University</b>	Durham, NC	Expected Dec 2012
<i>Master of Engineering Management (MEM)</i>		GPA: 3.60
<b>Beijing Jiaotong University (BJTU)</b>	Beijing, China	Jun 2011
<i>Bachelor of Science in Electrical Engineering (Telecommunication Focused)</i>		GPA: 4.00

## EXPERIENCE

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**IT-Business Solutions Intern, Family Health International 360 (FHI 360)** Durham, NC Jun 2012-Present

- Communicating with FHI 360 country directors to gather data from office sites around the world in order to propose Microsoft Outlook 365 rollout training plan for new network deployment
- Building Network Deployment Project Chart with Microsoft Project to calculate budget

**Student Consultant, FHI 360 & Duke University** Durham, NC Jan 2012-Apr 2012

- Invested and optimized FHI 360 networking tool set combinations to increase the efficiency of networking management; explored new tools to fulfill most requirements
- Assessed the Total Cost of Ownership (TCO)/ Return On Investment (ROI) of outsourcing Network Management System (NMS)/ Application Management System (AppMS) solutions to a third party

**Student Intern, China Mobile** Tianjin, China Jun 2010- Oct 2010

- Provided Tier 2 IT support to customer service department; documented leveraged services for ongoing development and was recognized as an *Outstanding Performance Intern*
- Collaborated with server and network infrastructure team to provide solutions to customers in Tianjin Region with the number of complaints decreasing by about 10%

**Research Assistant, Behavioral Lab, Fuqua School of Business** Durham, NC Aug 2011- Present

- Designing and facilitating 7 behavioral studies for Professor FirstName LastName to investigate consumer choices and consumptions
- Providing critical data analysis to forecast and inform public health marketing campaigns in promoting healthy consumer behaviors and proposing marketing strategy

**Student Consultant, Highland Craftsmen & Duke University** Durham, NC Oct 2011-Feb 2012

- Led a 5-member team in analyzing the building materials market to map current business needs for a green-luxury materials producing company
- Developed and presented a specific social media strategy to implement in their product promotion plan

## MAJOR PROJECTS

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**Web Developer, MEM Consulting Club, Duke University** Apr 2012- Present

- Designing and developing new MEM Consulting Club website with Macintosh Apache MySQL PHP (MAMP) and WordPress

**Team Leader, Mathematical Contest in Modeling** May 2008-May 2010

- Competed in the Mathematical Contest in Modeling (US) and 3 National Undergraduate Mathematical Modeling Competition, both of which the team was awarded with second prize

## LEADERSHIP EXPERIENCE

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**Vice President, Student Symphony Orchestra in BJTU** Sep 2007- Jun 2011

- Supervised 90 members' practice and performed in the National College Art Competition

**Student Team Leader, 2008 Beijing Olympic Games Volunteer** Aug 2008

- Managed 100 BJTU student volunteers to serve at Beijing Olympic Sports Center Stadium during 2008 Beijing Olympic Games

## SKILLS

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**Computer Skills:** Matlab, C, LaTeX, VHDL, MySQL, Mathematics, Photoshop, Flash MX, Dreamweaver

**Languages:** English, Chinese